

# PSAP Enrollment in the TSP Program

The Federal Communications Commission (FCC) and the Department of Homeland Security's National Communications System (NCS) have developed the following steps to help guide the nation's 9-1-1 call centers (called Public Safety Answering Points, or PSAPs) through the TSP application process.

1. PSAP consults with its telecommunications service provider to determine the cost of TSP coverage and evaluates its telecommunications services to determine which lines should be covered.
2. PSAP notifies the FCC of proposed TSP coverage and requests federal sponsorship.\*
3. With the FCC serving as its federal sponsor, the PSAP goes to NCS' web-site (<http://tsp.ncs.gov>) to establish a TSP account.
4. NCS provides the PSAP with a login ID and password.
5. PSAP goes to the NCS web-site and fills out the application.
6. NCS approves TSP coverage and provides a TSP code to the PSAP.
7. PSAP notifies telecommunications service provider of TSP code and requests TSP service.

\* *Note: The FCC has announced its intention to serve as the federal TSP sponsor for PSAPs.*